

WELCOME TO HELVEY & ASSOCIATES



A premier provider of
receivables management and
contact center services

Collection Call Center Agent

About the Job

Tired of dead-end jobs or working below your potential? To get your career off the ground, it's time to think about your future and where you want to be this time next year. If you are a people person, this job may be the stuff of dreams, not something you hate going to every day. As a Collections Call Center Agent, at Helvey & Associates, you will:

- Make outbound calls, examine each person's financial situation, and work to establish a payment solution that is fair and acceptable to all involved parties.
- Take ownership of accounts. Listen to people and help them construct a road-map to get to a better place financially.
- Update and document accurately all necessary information on accounts moving quickly from one account to the next.
- Achieve opportunities to grow, move up, and earn good money doing it.

Qualifications

To succeed, we seek candidates with a high-school diploma (using needed communication, math and computer skills). You need to be self-motivated, driven by incentives, and ready to take the bull by the horns. The position requires ability to solve practical problems, good communication, assertiveness, listening and selling skills. Fluent English proficiency is necessary. Spanish is a huge plus.

Collections Call Center Agent team-members work afternoons, some evenings (no later than 9:00 pm) and Saturdays as necessary to improve contacts and collections. Flexible schedules from 20-40 hours weekly are available. We offer competitive wages plus generous commission.

Are you ready? If so, apply today and start working towards your brighter future!

