

Premier  
customer  
service every  
time!

In today's  
competitive  
marketplace,  
customer  
loyalty can  
be won  
or lost by  
the level of  
service they  
receive.

By providing  
personalized,  
consistent  
customer  
service, you  
can gain the  
confidence of  
your customers  
and ensure their  
commitment  
and continued  
business.

# Call Center Services

In the traditional call center, technology controlled your business. With Helvey and Associates, Inc. now you take control of impacting your company's bottom line.

**Meet business goals.** Configure contact center processes based on existing business rules to enable efficient and effective operations.

**Decrease total costs.** Eliminate the need for costly multi-vendor integration or replacement products with the flexible, comprehensive Helvey solution.

**Generate higher revenues.** Implement competitive upselling and cross-selling campaigns to increase sales opportunities among existing and potential customers.

**Accelerate ROI.** Reduce time-to-market with Helvey and Associates quick deployment capability - typically within weeks.

Helvey & Associates can provide you with a full range of innovative call center programs to help you enhance customer service performance and direct marketing initiatives.



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