



Inbound and outbound calls continue throughout the program duration

During the initial 60 days:

- Disputes are handled
- Charity applications are processed
- Additional insurance is identified
- Insurance is rebilled
- Loan programs are offered (if applicable)

During the later 60 days:

- Ongoing billing occurs
- Payment plans are implemented
- Additional insurance follow-up
- Final bill occurs

Steps Taken to Reduce Your Outstanding Accounts Receivable Self Pay Balances

As you seek strategies for enhancing profitability and increasing patient retention, Helvey and Associates is the partner who understands the compassion required in the healthcare market and is aware that patient retention is an important consideration throughout the receivables management cycle.

Our service focused recovery programs within the Extended Business Office space are continually touted as best of breed solutions designed to increase your revenue stream, while decreasing your patient complaints.

With more than 40 years experience in the healthcare space; patient friendly statements; secure payment portals; industry leading technology; and a focus on your patients needs, our goal is to collect all monies due you prior to the bad debt stage.

Contact us today to increase your revenue and reduce your bad debt placements!



www.hlv.com

800-735-0730

Why Helvey and Associates?

Experience – Helvey & Associates is led by hands on leadership, along with directors and managers who have spent their entire careers in the collection industry. Our combined experience is a tremendous resource, which we look forward to utilizing on your behalf

Performance – Helvey & Associates consistently produces higher recovery percentages than other collection agencies. In fact, our overall recovery rate is much higher than the national average and that means greater profitability for our clients.

Customer Service Focused - We seek a long-term, quality partnership with your company through an inter-active team management approach, which will enable us to respond quickly and effectively to your changing needs.

Flexibility – Helvey & Associates' flexible approach is based squarely on our unique ability to quickly respond to changing client needs with specific programs tailored for special situations; and by our ability to effectively manage, direct and control both large and small-scale collection projects.

Innovation – Helvey & Associates creates innovative techniques and implements effective methodologies that result in higher recovery rates. The quality of our work is best shown by our long-term client relationships along with our steady and continued growth since 1966.

Technological Leader – Our technological advances combine with a state-of-the-art collection management system to place our highly trained personnel in direct contact with your consumers. This is done in the most effective and time-sensitive manner possible, which is one of the reasons our clients rate us as one of the most performance oriented outsourcing agencies in the industry.

Helvey and Associates Solutions

- Extended Business Office and Early Out
- Bad Debt Collections
- Contact Center Services
- Billing and Statement Services
- Secure Payment Portals
- Insurance Discovery and Follow Up
- Business Process Consulting
- Database Cleanup Services
- Data Analysis

Early Out
and
Extended
Business
Office
Services

