

Introducing:



Helvey & Associates, Inc.

is more than just
another collection

agency and/or
traditional call center.

Through over 50 years
in business, we've

discovered the unique
combination of keys

that unlock results for
our clients:

•Partnership

•Service

•Technology

& now Speech Analytics

Unlocking Results through Speech Analytics

Helvey & Associates now offers  **QspeechiQ**™ :

Combining analytics and artificial intelligence as tools to improve the collection experience.

Regulatory Compliance. Peace of mind knowing that 100% of interactions will be analyzed and scored.

Enhanced Productivity. Better Account Specialist performance driving improved customer support and overall customer satisfaction.

Better Recovery. Optimizing recovery and boosting profitability to clients.

Quality Assurance. Assuring effective and efficient control systems for all our collection and support operations for clients and their customers.

While everybody else *talks* about customer service, we make it a priority. We're so committed to service excellence, we back up the talk by investing in solutions that provide profitability and peace of mind.

At Helvey & Associates, Inc., we believe in "*Doing the Right Thing the Right Way.*" Speech Analytics is one more way of setting us apart from the traditional collection agency.



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